

Intact Insurance Assistance

Housekeeping service after a loss

In the event of damage caused by water, theft or vandalism, you can get assistance with light housecleaning, even if you do not submit an insurance claim. You may obtain a total of 10 hours of assistance spread over 5 consecutive days.

Child care

In certain situations, when you need someone to take care of your child(ren) or your grandchild(ren), you can obtain home babysitting services, as detailed below.

Situation	Home babysitting service
Your child or grandchild is ill or injured and you need to go to work	Maximum of 10 hours per day, for 3 consecutive days, up to 5 times per year
You or your partner are hospitalized due to illness, an accident or to give birth OR An injury or illness prevents you from taking care of your child or grandchild at home	Maximum of 30 hours, spread over 3 consecutive days, even overnight if necessary

Do you need a lawyer’s advice about a personal legal matter?

Our Legal Information Service is here to help you. In many cases, a lawyer can answer your questions on the spot.

Information on a wide range of legal topics

The legal information line can help you with issues in the following areas:

- Inheritance
- Family, property or employment law
- Employee benefits
- Licenses and permits
- Landlord-tenant relations
- Taxation
- Contracts

Confidential service

The Legal Information Service gives you access to toll-free telephone assistance, provided in confidence by qualified lawyers, Monday to Friday from 9:00 a.m. to 8:00 p.m. and Saturday from 9:00 a.m. to 5:00 p.m.

About Intact Insurance

Intact Insurance is Canada’s largest home, auto and business insurance company protecting over five million customers. Our coast-to-coast presence, along with our strong relationship with insurance representatives, means we can provide the outstanding service, comfort and continuity you deserve.

Our name is our promise

At Intact Insurance we are here to protect the things you care about. Our strength is our ability to get you back on track when an unforeseen event occurs. And you have our word that we will do it in a fair, respectful and easy manner.

Intact Insurance Company

© 2023, Intact Insurance Company. All rights reserved.

Talk to us today
to find out more

<555 555 5555>
<1 555 555 5555>
<adresse courriel>
<site web>

Group Power
It pays to work together!



Group Insurance | Home and Automobile

Certain conditions, limitations and exclusions apply to these offers. This document is provided to you for information purposes only. Your insurance policy contract prevails at all times. Please consult your policy for a complete description of coverage and exclusions.



Group Power

Home and Automobile

Do you work for a company or are you a member of an association? Would you like to take advantage of a car and home insurance program at a competitive price? Take a look at the exclusive advantages available with the Group Insurance Program.

Auto insurance that makes for a smoother ride!

- A preferred rate for your insurance premium.
- No deductible if you have a hit-and-run accident or any accident that leaves your car a total loss.
- Up to \$250 off the deductible for vehicle damage claims over \$1,500*.
- Up to \$2,250 for a rental car and up to \$1,125 for additional expenses (meals and accommodation) incurred during a trip if insured damage makes your vehicle unusable.
- Up to \$60,000 coverage for damage to a rented or borrowed automobile anywhere in Canada or the United States.

Home insurance that’s solidly built!

- A preferred rate for your insurance premium.
- Up to \$300 off the deductible for damage to your home that exceeds \$1,500*.
- Repair or replacement cost without deduction for depreciation without obligation to rebuild.
- Up to \$1,000 coverage for personal property away from the premises.
- Intact Insurance Assistance at no additional charge:
 - Legal assistance by phone;
 - Emergency housekeeping, child care and nursing services in your home.

Combine home & auto – and save

- With Synchro® Insurance, you can get additional savings on your home insurance premium.
- Combining your home and auto policies also gives you these exclusive privileges:
 - Legal Fee Insurance for up to \$5,000 per dispute.†
 - S.O.S. Identity® protection in case of identity theft, for expenses up to \$25,000.

A reassuring presence

With our Claims Service Guarantee, we guarantee that in the event of a loss, you will speak with an Intact Insurance advisor who is able to make decisions and provide emergency support within 30 minutes of your initial call, 24/7. (During major disasters, you may need to wait longer to speak to an advisor.)



Peace of mind

Intact Insurance Assistance

Take advantage of an innovative assistance program

Intact Insurance Assistance** is a package of home assistance services combined with a toll-free legal phone line. When a sensitive or difficult situation arises, you can count on our assistance. These services are available to you and your family, free of charge.

It has never been easier to get the help you need!

Home assistance services

The days fly by: work, housekeeping, meals, time with your family... and then it starts all over again. When something unexpected occurs and you have a home insurance policy with us, Intact Insurance Assistance provides you with support.

Housekeeping or nursing assistance

If you or your spouse are hospitalized for 2 days or more, you can obtain the services of a housekeeper for light housework and meal preparation. If your doctor recommends it, you will also have the services of nursing staff to help you recover at home.

The housekeeper is available for up to 20 hours spread over 5 consecutive days.

Nursing care is available for up to 25 hours spread over 5 consecutive days.

This could be just the help you need to facilitate a speedy recovery, or to allow you time to find a good long-term solution.

* Valid only on the first loss in three years.

† Legal disputes under the jurisdiction of the Court of Quebec - Small Claims Division, and certain areas of law, are excluded. Limit of three disputes per year.

** Intact Insurance Assistance services are provided through an outside firm and are not considered as claims in your file. Intact Insurance Assistance is provided exclusively to home insurance policyholders who are members of a group registered in the Group Insurance Program.